

OFFICIAL RULES OF THE VISYQUEST 2026 CONTEST

Article 1 – Organizer

The VISYQUEST contest is organized by:

VISYBIM S.à r.l.-S 59, Duerfstrooss L-9944 Doncols Luxembourg

Contact:

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Hereinafter referred to as the “Organizer”.

Article 2 – Purpose of the Contest

VISYQuest is a free contest with no purchase obligation, allowing participants to discover immersive virtual tours and try to win one of the prizes offered by the contest partners.

Participation in the contest implies full and unconditional acceptance of these official rules.

Article 3 – Contest Duration

The contest begins on June 15, 2026.

A new virtual tour will be published each week for eight consecutive weeks.

The final clue will be published on August 3, 2026.

Participants will have until August 9, 2026, at 11:59 PM to submit their final sentence.

Winners will be contacted by telephone starting August 17, 2026.

The Organizer reserves the right to modify the contest dates if required for technical, organizational, or force majeure reasons.

Article 4

– Eligibility

Participation is open to any natural person aged 18 years or older on the date of registration and residing in Belgium, Luxembourg, France, or Germany.

Only one entry per person is permitted.

Each participant may select only one partner during registration.

This choice is final and cannot be changed afterward.

Any attempt at multiple entries, use of false information, fictitious identities, temporary email addresses, or automated processes will result in immediate disqualification.

The Organizer reserves the right to request any supporting documentation necessary to verify a participant’s identity or eligibility.

Article 5 – How the Contest Works

Upon registration, the participant selects one partner from the available options.

For eight weeks, a new virtual tour will be published each week.

Within each virtual tour, one word corresponding to each partner will be hidden.

Participants must find only the words associated with the partner they selected.

At the end of the eight-week period, participants must have collected the eight words corresponding to their chosen partner in order to reconstruct a complete sentence.

To validate their entry for the prize draw, participants must submit the complete sentence using the dedicated form before the contest deadline.

Only fully correct sentences will qualify for the final prize draw.

Any incomplete, incorrect, illegible, or late submission will be automatically disqualified.

Article 6 – Selection of Winners

A separate prize draw will be organized for each partner.

Only participants who have correctly reconstructed the sentence associated with their selected partner may enter the corresponding prize draw.

The draws will take place after the contest closes.

The Organizer's decisions are final and cannot be challenged.

To ensure fairness, each valid entry will be assigned a unique identification number. The prize draw will be conducted using these identification numbers. The winner's identity will be verified after the draw using the participant register maintained by the Organizer.

Article 7 – Partners and Prizes

The contest partners are:

- Vayamundo Houffalize
- Massen
- Fox & Cie Messancy
- LuxBike
- JOST IMMO
- Parc Merveilleux
- Zephi Energy
- MDS Media

Vayamundo Houffalize

Two-night stay with half-board for two people.

Approximate value: €450.

Valid until December 31, 2026.

Not valid during July and August.

Subject to availability and partner conditions.

The voucher cannot be split, exchanged for cash, or refunded.

Massen

€250 gift voucher.

Valid for 12 months from the date of issue.

Usable at La Grande Épicerie Massen and participating shops and restaurants within the Massen shopping center and gallery.

Not valid at Edelweiss, Action, Medi-Markt, or Hotel Wemperhardt.

The voucher cannot be split, exchanged for cash, or refunded.

Fox & Cie Messancy

€150 gift voucher redeemable at the Fox & Cie store in Messancy.

Valid for 12 months from the date of issue.

The voucher cannot be split, exchanged for cash, or refunded.

LuxBike

€150 gift voucher redeemable at the Luxbike store.

Valid for 12 months from the date of issue.

The voucher cannot be split, exchanged for cash, or refunded.

JOST IMMO

JOST IMMO offers a prize valued at €350 in the form of shopping vouchers.

The winner may use these vouchers in the store(s) of their choice, according to the conditions defined by JOST IMMO when the prize is awarded.

Parc Merveilleux

Gift voucher valued at €100.

Valid for 48 months from the date of issue.

Usable throughout the park, including admission tickets, restaurant, souvenir shop, and other services.

Not redeemable for cash.

Zephi Energy

Energy coaching service for a house or apartment.

Estimated value between €300 and €500.

Valid for 12 months from the date of issue.

The energy coaching service cannot be split, exchanged for cash, or refunded.

MDS Media

Two prizes:

- **Blustream PAC500AU:** a device that passively transmits an analog audio signal over Ethernet cable up to 500 meters. Value: €160.
- **Luxul 4-Port POE+ Compact Switch:** a 4-port network switch with POE+ power supply. Value: €132.

General Prize Conditions

Prizes are offered directly by the partners.

VISYBIM acts solely as the contest organizer.

Prizes cannot be exchanged for cash, refunded, or converted into monetary value.

Each prize remains subject to any specific conditions established by the relevant partner.

VISYBIM shall not be held responsible for conditions, availability, restrictions, or modifications imposed by the partners.

Article 8 – Notification of Winners

Winners will be contacted personally by telephone.

An official confirmation will then be sent by email.

If no response is received within fourteen (14) calendar days from the date the confirmation email is sent, the Organizer reserves the right to conduct a new prize draw.

Article 9 – Liability

The Organizer shall not be held liable for:

- Internet interruptions or malfunctions;
- Technical issues related to the virtual tours;
- Data transmission errors;
- Temporary or permanent unavailability of the platforms used;
- Cancellation, modification, or unavailability of a prize;
- A winner's inability to use their prize;
- Any event beyond its reasonable control.

VISYBIM's liability is strictly limited to organizing the contest.

Article 10 – Disqualification

The Organizer reserves the right to exclude any participant who:

- Has provided inaccurate information;
- Has attempted to commit fraud;
- Has used an automated system;
- Has failed to comply with these official rules.

Article 11 – Modification or Cancellation

The Organizer reserves the right to modify, suspend, postpone, or cancel the contest at any time in the event of force majeure, technical issues, or circumstances beyond its control.

No compensation may be claimed.

Article 12 – Publication of Results

Winners authorize the Organizer to publish their first name, the initial of their surname, and their city of residence for the purpose of announcing contest results.

No other personal data will be published without prior consent.

Article 13 – Governing Law

These official rules are governed by the laws of Luxembourg.

Any dispute relating to the contest shall fall under the exclusive jurisdiction of the Luxembourg courts.

Article 14 – Acceptance of the Rules

Participation in the contest implies full, complete, and unconditional acceptance of these official rules.

This contest is neither managed, sponsored, endorsed nor administered by Facebook, Instagram, LinkedIn, TikTok or any other social media platform. Participants provide their information to VISYBIM and not to these platforms.